



**Custom
Advisor
Solutions, Inc.**

User's Guide

CAS Connection

Download Interface

for

Raymond James RJDDT

to

Synapsys™

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Overview

The **CAS Connection Download Interface for RJDDT to Synapsys** by Custom Advisor Solutions, Inc. provides a Windows-based data conversion of Raymond James back-office RJDDT files into Transcend System' s Synapsys CRM system format. CAS Connection translates name, address, city, state, zip, account number, account opened date, account balance (updated weekly after Friday' s close), phone (home or work), RJ branch number, date of birth and tax ID/social security number. The resulting output file is then imported into Synapsys. Please review this entire User' s Guide before proceeding.

The three general steps of the process are:

1. Run RJ Powerlink and download RJDDT data file (each week).
2. Run **CAS Connection for RJDDT to Synapsys Interface (CASCONN)**
3. Run SYNAPSYS and import the c:\synapsys\CASRJOUT.DAT file.

Requirements:

- Windows PC with Internet access
- Raymond James Powerlink communications software and RJDDT subscription.
- The **CAS Connection RJDDT to Synapsys Download Interface**
- Synapsys CRM system from Transcend Systems at 800-532-7574.

CAS Connection is comprised of two executable programs installed in c:\Program Files\Casconrj\ . The executables are compiled 32-bit programs that can be run under Windows95/98/NT/XP.

- **CASSETUP.EXE** - System setup program used to specify input and output folder paths and the output filename for CASCONN.

- **CASCONN.EXE** - Main executable program converts RJDDT files into Synapsys format based on settings controlled by CASSETUP.

Installation and Setup of CAS Connection

To install the **CAS Connection** software:

1. If you have a single installation file named rjsynapinstall.exe, double-click this file to begin the installation program. This file is available at www.advisorsolutions.com on the Software Updates page, Raymond James section. Download and save the file to your local hard disk. Open or run the rjsynapinstall.exe file and follow the on-screen installation instructions.. If necessary, call CASI for the latest installation password.
If you have 3 1/2" diskettes, place the **CAS Connection** disk 1 into drive A: and click Start, Run and type: **a:\setup** and press ENTER. Follow the on-screen installation instructions. If necessary, call CASI for the latest password.
2. Select Start, Programs, CAS Connection, CASSETUP to complete your installation settings. The System Setup Information window opens automatically. Specify the RJDDT download file name and path, Folder for Output File, and Name of Output File (default is casrjout.dat) to be created by **CAS Connection**.
4. Click Save, and choose Yes to Exit/Quit the CASSETUP System.

CAS Connection is now configured to translate RJDDT files. Please continue below.

Initial (First-Time) Processing

You **MUST** request an "Initial" RJDDT download file from Raymond James to receive ALL your account names and addresses in your first Powerlink/RJDDT file. Subsequent Powerlink/RJDDT downloads will contain only new or changed account names/addresses.

You also must request "Weekly Reconciliation" (position and cash balance) records in your RJDDT files from Raymond James. These records are required for **CAS Connection** to calculate total account value or balance for each account. RJ generates reconciliation records after Friday' s market close. Users receive these records **ONLY** in the first subsequent RJDDT download. Any other subsequent downloads during the same week can only pickup new or changed account names/addresses and are not recommended.

It is recommended you download Powerlink/RJDDT files and run CAS Connection only once per week. This will update account balances and translate any new and/or changed account names/addresses. Account balances are always as of the previous Friday' s market close. You must run Powerlink at least once every 10 business-days to capture any new or updated account name/address data.

The three initial processing steps of the process are:

1. Schedule first RJDDT download with RJ to contain ALL account name/addresses. Run RJDDT Powerlink to download "Initial" RJDDT file.
2. Run **CAS Connection for RJDDT to Synapsys Interface** (CASCONN).
3. Run SYNAPSYS and import the c:\synapsys\CASRJOUT.DAT file.

Routine Processing

Routine processing is the normal (Non-Initial) weekly operation of **CAS Connection**. These subsequent RJDDT files will provide new and changed account names/addresses and updated total account balances as of the prior Friday close in the first RJDDT download of each week.

1. Download RJDDT data file (weekly).
2. Run the **CAS Connection for RJDDT to Synapsys Interface** (CASCONN).
3. Run SYNAPSYS and import the c:\synapsys\CASRJOUT.DAT file.

Telephone Support

Support for **CAS Connection** is provided by Custom Advisor Solutions, Inc.
Call **(410) 675-7880** or write email to support@advisorsolutions.com

For User' s Guides and software updates, please visit our Software Updates page at www.advisorsolutions.com

Other support numbers:

Raymond James - 800-237-8691

Transcend Systems, Inc. - Synapsys - 800-532-7574